The aim of our research is to support access to justice through the advancement and dissemination of knowledge about the legal needs of the community, what works to meet those needs, and the operation of the legal and justice system.

- Legal assistance sector service data
- Court administrative data
- Census data

Making administrative data smarter

- Use the data
  - identify where issues are
  - steps for improvement
  - scope and limitations
  - interest
- Improve data quality
  - accurate
  - complete
  - consistent

Making administrative data smarter

From recording an organisation's activity…
… to answering sector-wide questions

- Different terminology
- Different systems
- Unit of measure

1 service ≠ 1 service ?

➢ More information to help answer broader and more complex questions

Making administrative data smarter

burden vs benefits

reduce

- systems
- training
- data capability

maximise

- beyond performance monitoring for funders
- share findings
- make data more accessible